

Lucy Andrews

Summary of expertise: Lucy Andrews has worked in every aspect of home care from Medicare Certified, DME Infusion, Hospice and finally Private Duty. She also works as a home care consultant across the country and as a legal expert witness for the home care industry.

Having worked in all areas of home care it gives Lucy a well rounded perspective of what we are facing as an industry, and as a provider she can advocate for patients through the maze of health care services.

Lucy goes to Washington, DC every year to advocate for home care issues and serves on several state and national home care committees.

Job responsibility: Ms. Andrews is the Founder and CEO of Creative Solutions Home Care Consulting and At Your Service Home Care, a company that provides high quality Private Duty services that Lucy feels are essential for seniors, allowing them to live comfortably and safely in their own homes.

Consulting Services provided to home health agencies across the United States include educational programs on OASIS, Medicare documentation and operational needs assessments and management and regulatory readiness.

Expert witness services include chart reviews and deposition preparation and trial.

Books/articles written:

How To Hire An Agency Marketer Feb. 2008

Awards/membership:

Board Member Senior Advocacy Services, Santa Rosa CA Jan 2007- present

Board Member California Association for Health Services At Home 2003-present

Chair, National Home Care and Hospice Association Hospital Based Home Care Advisory Board 2002-2005

Past board Member National Association for Home Care and Hospice 2002-2004

Member Policy Advocacy and Political Action Committee, CAHSAH 2000- current

Provider member NAHC National Association of Home Care and Hospice

Provider Member CAHSAH California Association of Health Care Services at Home

Board of Directors, National Association for Home Care and Hospice, Institutional section 2002-2004

Board of Directors, California State Association for Health Care At Home, 2002-present

PDHCA committee member 2002-present

Education:

Masters of Science in Health Service Administration: St. Mary's University in Moraga California, 1994

Bachelors of Science in Nursing, Lewis University, Romeoville, IL. 1980

Certified Home Care Administrator 1992 California